

**REFERRAL FORM**

**Please note: we are not a crisis or emergency service**

**If you feel that your patient is too ill to tolerate the wait for an assessment/admission, please consider accessing a psychiatric crisis service or emergency room at the nearest hospital serving your patient's community**

**1. Referral Date:** \_\_\_\_\_ **Request:**  Inpatient  Outpatient  Consultation  Service  
(yyyy/mm/dd)

**Client Aware of Referral:**  Yes  No **Client Agrees to Referral:**  Yes  No

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**2. Last Name:** \_\_\_\_\_ **First Name:** \_\_\_\_\_ **Middle:** \_\_\_\_\_

Also Known As (list all that apply): \_\_\_\_\_

Birthdate: \_\_\_\_\_ If Unknown, Estimated Age: \_\_\_\_\_ Gender:  Male  Female  Other  
(yyyy/mm/dd)

Address: \_\_\_\_\_  
(number) (unit) (street name) (city)

\_\_\_\_\_ (province) \_\_\_\_\_ (postal code) \_\_\_\_\_ (country)

Phone: \_\_\_\_\_  
(primary) (ext) (alternate) (ext)

Permission to Leave Voicemail:  Yes  No

Language(s) Spoken:  English  French  Other Preferred Language: \_\_\_\_\_

Marital Status:  Single/Never married  Married  Common-law  Separated  
 Divorced  Widowed  Unknown

Health Card Number: \_\_\_\_\_ Version: \_\_\_\_\_ Expiry Date: \_\_\_\_\_ Issuing Province/Territory: \_\_\_\_\_  
(yyyy/mm/dd)

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**3. Next of Kin**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_  
(primary) (ext) (alternate) (ext)

Relationship to Client: \_\_\_\_\_

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**4. Emergency Contact**  Same as next of kin

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_  
(primary) (ext) (alternate) (ext)

Relationship to Client: \_\_\_\_\_

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**5. Reason for Referral/Factors Contributing to Current Referral** (please include environmental stressors)

Inability to care for self due to mental illness  Poor functioning in community  Symptoms of mood  Other

Medication review and stabilization  Substance misuse  Symptoms of anxiety

Diagnostic clarification  Threat or danger to self  Symptoms of psychosis

Involvement with criminal justice system  Threat or danger to others  Signs of cognitive impairment

Goal of Consultation/Assessment: \_\_\_\_\_

# Waypoint Centre for Mental Health Care

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Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle: \_\_\_\_\_

Psychiatric Diagnosis(es) (if known or suspected):

Medical Diagnosis(es) (if known or suspected):

Level of Urgency and Rationale: \_\_\_\_\_

**6. Allergies** (describe): \_\_\_\_\_

### 7. Risks

- |   |   |   |   |                                   |
|---|---|---|---|-----------------------------------|
| <input type="checkbox"/> Medication non-adherence   | <input type="checkbox"/> Sexual aggression  | <input type="checkbox"/> Drug misuse          | <input type="checkbox"/> Living alone                 | <input type="checkbox"/> Gambling |
| <input type="checkbox"/> Suicide  | <input type="checkbox"/> Weapons            | <input type="checkbox"/> Street drugs         | <input type="checkbox"/> Eating disorders             |                                   |
| <input type="checkbox"/> Self harm  | <input type="checkbox"/> Arson/Fire setting | <input type="checkbox"/> Prescription         | <input type="checkbox"/> Wandering/Elopement          |                                   |
| <input type="checkbox"/> Violence towards others  | <input type="checkbox"/> Alcohol misuse     | <input type="checkbox"/> Tobacco/Nicotine use | <input type="checkbox"/> Choking/Aspiration/Dysphagia |                                   |
| <input type="checkbox"/> Falls If yes, describe functional mobility/assistive devices: _____        |   |   |   |                                   |
| <input type="checkbox"/> In home (describe): _____ <input type="checkbox"/> Other (describe): _____ |   |   |   |                                   |

### 8. Legal Status

#### Mental Health Act

- Voluntary  Involuntary Form #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_  Contesting involuntary form  
(yyyy/mm/dd)
- Community Treatment Order Expiry Date: \_\_\_\_\_  
(yyyy/mm/dd)

#### Criminal Code (forensic referrals)

- Criminal record  Ontario Review Board (Unfit/NCR) Probation:  Yes  No
- Current Charges:  Yes  No If yes, please describe: \_\_\_\_\_

### 9. Capacity to Consent

**Capable to Consent to Treatment:**  Yes  No  Unknown

If no, please identify Substitute Decision Maker/

Power of Attorney/Public Guardian & Trustee: \_\_\_\_\_ (name) \_\_\_\_\_ (phone)

**Capable to Manage Property:**  Yes  No  Unknown

If no, please identify Substitute Decision Maker/

Power of Attorney/Public Guardian & Trustee: \_\_\_\_\_ (name) \_\_\_\_\_ (phone)

### 10. Functional Abilities

- Personal Hygiene:  Independent  Needs prompts  Needs assistance
- Special Senses:  Visual impairment  Hearing impairment
- Ambulation:  Walks without assistance  Walks with assistance  Unsteady  Wheelchair/Walker
- Eating:  Independent  Needs prompts  Needs assistance
- Sleep:  Normal  Insomnia  Daytime sleeper
- Communication:  Receptive challenge  Expressive challenge
- Requires interpreter specify: \_\_\_\_\_

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Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle: \_\_\_\_\_

|   |  |  |
|---|--|--|
| <b>11. Income Sources</b> (please specify): _____   |  |  |
| <b>12. Housing</b>  |  |  |
| <input type="checkbox"/> Private home/Apartment   | <input type="checkbox"/> Setting for persons with intellectual disabilities    | <input type="checkbox"/> Homeless/Shelter  |
| <input type="checkbox"/> Long-term care facility/Retirement home  | <input type="checkbox"/> Mental health residence (e.g. psychiatric group home) | <input type="checkbox"/> Correctional facility                                     |
| <input type="checkbox"/> Other (specify): _____   |  |  |
| <b>13. Collateral Information</b> (please attach)   |  |  |
| <input type="checkbox"/> Admission/Discharge summaries  | <input type="checkbox"/> Diagnostic imaging                                    | <input type="checkbox"/> RAI/OCAN  |
| <input type="checkbox"/> Psychological assessments  | <input type="checkbox"/> Functional assessments                                | <input type="checkbox"/> Lab values  |
| <input type="checkbox"/> Medication list/Medication Administration Record (MAR)   | <input type="checkbox"/> Psychosocial assessment                               |  |
| <b>14. Service(s) Requested</b> (please see Appendix for descriptions)  |  |  |
| <b>Acute Inpatient</b>  | <input type="checkbox"/> Acute Assessment Program                              | <b>Community Based Services</b>  |
| <b>Tertiary Inpatient</b>   | <input type="checkbox"/> Bayview Program for Dual Diagnosis                    | <input type="checkbox"/> Behavioural Intervention and Response Team                |
|   | <input type="checkbox"/> Georgianwood Program for Concurrent Disorders         | <input type="checkbox"/> Electroconvulsive Therapy (ECT)                           |
|   | <input type="checkbox"/> Horizons Program for Geriatric Psychiatry             | <input type="checkbox"/> Geriatric Psychiatry Outreach Team                        |
|   | <input type="checkbox"/> Sans Souci Program for Transition & Recovery          | <input type="checkbox"/> Homes for Special Care ( <a href="#">required forms</a> ) |
| <b>Forensic Inpatient</b>   | <input type="checkbox"/> Provincial Forensic Programs                          | <input type="checkbox"/> Waypoint Outpatient Services                              |
|   | <input type="checkbox"/> Brébeuf Program for Regional Forensics                | <input type="checkbox"/> Rehabilitation Services                                   |
| <b>Behavioural Support System (BSS)</b>   |  | <input type="checkbox"/> Transitional Age Youth                                    |
| <input type="checkbox"/> Mobile Support Team (MST)  | <b>Unknown</b>   | <input type="checkbox"/>   |
| <b>15. Referring Physician/Psychiatrist/Nurse Practitioner</b> <input type="checkbox"/> Unknown   |  |  |
| Last Name: _____  | First Name: _____  | Phone: _____   |
| <b>Primary Health Care Provider (if different from above)</b> <input type="checkbox"/> Unknown  |  |  |
| Last Name: _____  | First Name: _____  | Phone: _____   |
| <b>Community Agency/Resources Involved</b> (past or present): _____   |  |  |
| <b>16. Referral Completed By:</b> _____ <b>Signature:</b> _____   |  |  |
| (please print)  |  |  |
| Agency Name: _____  | Phone: _____   | Fax: _____   |
| Admission Date to Referral Source: _____  | Estimated Discharge Date from Referral Source: _____                           |  |
| (yyyy/mm/dd)  |  |  |
| Do you have access to telemedicine or videoconferencing? <input type="checkbox"/> Yes <input type="checkbox"/> No                               |  |  |
| <b>Complete and fax to 705.549.1812 or phone 705.549.3181 x 2308 (toll free 1.877.341.4729 x 2308)</b><br><b>website: www.waypointcentre.ca</b> |  |  |
| <b>Office Use Only:</b>   |  |  |
| Date Referral Received: _____   | Date Decision Made or Call: _____  | MRN: _____   |
| (yyyy/mm/dd)  |  |  |
| Date Referral Completed: _____  | Date Access for Service: _____   |  |
| (yyyy/mm/dd)  |  |  |
| Date Referral Sent to Program: _____  |  |  |
| (yyyy/mm/dd)  |  |  |

# Appendix

## Program Descriptions

| Acute Program   | Description   |
|---|---|
| <b>Acute Assessment Program</b>                       | <p><b>Age:</b> 16 years of age and older</p> <p><b>Service Area:</b> North Simcoe Muskoka LHIN</p> <p><b>Referrals Accepted from:</b> Emergency room, community mental health programs</p> <p><b>Type of Service:</b> Acute mental health provides: short term crisis intervention, risk assessment, symptom reduction, rapid stabilization and active treatment for people who require more support than can be provided in the community.</p>   |
| Tertiary Inpatient Programs                           | Description   |
| <b>Bayview Program for Dual Diagnosis</b>             | <p><b>Age:</b> 16 years of age and older</p> <p><b>Service Area:</b> Waypoint catchments, Simcoe, Dufferin Counties, South Muskoka to Parry Sound and Huntsville</p> <p><b>Referrals Accepted from:</b> Psychiatrist and/or physician</p> <p><b>Type of Service:</b> The Bayview Program for Dual Diagnosis offers psychiatric assessment and treatment to individuals with a developmental disability and mental health needs. Bayview is comprised of a 16 bed in-patient program.</p>  |
| <b>Georgianwood Program for Concurrent Disorders</b>  | <p><b>Age:</b> 16 years of age and older</p> <p><b>Service Area:</b> Waypoint service region</p> <p><b>Referrals Accepted from:</b> Psychiatrist and/or physician</p> <p><b>Type of Service:</b> Assessment and integrated mental health and addictions treatment in a 3-month residential program, which includes graduated passes home, transitional discharge, family support, and aftercare. The program was developed on best-practice recommendations and the clinical focus is on learning effective skills for recovery.</p>  |
| <b>Horizons Program for Geriatric Psychiatry</b>      | <p><b>Age:</b> 65 years of age and older with an existing mental illness and/or severe behaviours related to a dementia or under 65 with a neurodegenerative disease process and mental illness</p> <p><b>Service Area:</b> Waypoint service region</p> <p><b>Referrals Accepted from:</b> Psychiatrist and/or physician</p> <p><b>Type of Service:</b> Provides specialized geriatric assessment, diagnosis, treatment and stabilization of mental illness and/or severe behaviours related to a dementia with the aim to reintegrate to the community.</p>  |
| <b>Sans Souci Program for Transition and Recovery</b> | <p><b>Age:</b> 16 years of age and older</p> <p><b>Service Area:</b> Waypoint service region</p> <p><b>Referrals Accepted from:</b> Acute mental health programs and community mental health agencies</p> <p><b>Type of Service:</b> Specializes in assessment, treatment and recovery of individuals with a severe and persistent mental illness. Partners with community mental health agencies for transitional discharge support.</p>   |
| Forensic Inpatient Programs                           | Description   |
| <b>Provincial Forensic Programs</b>                   | <i>Under Development</i>  |
| <b>Brébeuf Program for Regional Forensics</b>         | <i>Under Development</i>  |
| Community Based Programs                              | Description   |
| <b>Homes for Special Care</b>                         | <p><b>Age:</b> Adults 18 years of age and older</p> <p><b>Service Area:</b> Simcoe and Muskoka</p> <p><b>Referrals Accepted from:</b> Clinical services including - Schedule 1 mental health facilities; community mental health agencies; hospitals. <b>Exclusionary Criteria:</b> Developmental diagnosis; dual diagnosis; active criminal charges; active alcohol/substance abuse; complex medical issues requiring nursing care.</p> <p><b>Type of Service:</b> Provides a 24-hour residential supportive housing program to those who have a mental health diagnosis, been consumers of mental health services, and would benefit from a group living environment in a community setting. Privately owned and operated homes are licenced under the MOHLTC. Clinical services and program administration are provided by Waypoint.</p> |

# Appendix

## Program Descriptions

| Community Based Programs (cont.)  | Description  |
|---|--|
| <b>Waypoint Outpatient Services</b>   | <p><b>Age:</b> 16 years of age and older (youth who are identified as having complex needs and will require longer term support/treatment)</p> <p><b>Service Area:</b> North Simcoe County</p> <p><b>Referrals Accepted from:</b> Physicians, nurse practitioners, mental health agencies</p> <p><b>Type of Service:</b> Assessment, treatment and support for people who are experiencing symptoms of serious mental illness. May include first occurrence of the illness, or an individual requiring longer term intervention.</p>   |
| <b>Transitional Age Youth Psychiatric Consultation Service</b>  | <p><b>Age:</b> 16 - 24 years of age</p> <p><b>Service Area:</b> Midland/Penetanguishene and surrounding communities, expanding gradually to Muskoka</p> <p><b>Referrals Accepted from:</b> Self, family, or service provider but must have the support of a primary care practitioner (physician, pediatrician or nurse practitioner)</p> <p><b>Type of Service:</b> TAY offers a one-time psychiatric consultation via the Ontario Telehealth Network (OTN) assisting with diagnosis, treatment advice and recommended follow up with the goal of supporting effective early intervention.</p>  |
| <b>Rehabilitation Services</b>  | <p><b>Age:</b> 16 years of age and older</p> <p><b>Service Area:</b> Midland/Penetanguishene and surrounding communities</p> <p><b>Referrals Accepted from:</b> Self, family (with consent of individual), and health provider</p> <p><b>Type of Service:</b> Rehabilitation Services supports patients/clients in achieving their goals in employment, education, and recreation, and includes the integration of peer support workers who have lived experience navigating their recovery. Our services are offered at the Provincial, Regional, and Hero Centre sites, and the surrounding community.</p>   |
| <b>Geriatric Psychiatry Outreach Program</b>  | <p><b>Age:</b> 65 years of age and older with an existing mental illness and/or severe behaviours related to a dementia or under 65 with a neurodegenerative disease process and mental illness.</p> <p><b>Service Area:</b> Waypoint service region</p> <p><b>Referrals Accepted from:</b> Psychiatrist, physician and nurse practitioner</p> <p><b>Type of Service:</b> Provides specialized geriatric psychiatry consultation that includes diagnosis, treatment and behavioural recommendations that will assist the primary care provider with their treatment plan for their patient.</p>  |
| <b>Behavioural Intervention Response Team (BIRT)</b>  | <p><b>Age:</b> 65 years of age and older with a documented diagnosis of dementia</p> <p><b>Service Area:</b> North Simcoe Muskoka LHIN</p> <p><b>Referrals Accepted from:</b> Physician referral from Long Term Care Homes (LTCH). Referrals are accepted 24/7.</p> <p><b>Type of Service:</b> A specialized psychogeriatric response team designed to provide an intensive behavioural approach to clients exhibiting severe behaviours. BIRT is an alternative to hospitalization for residents in LTCH with severe behaviours related to dementia.</p>  |
| <b>Electroconvulsive Therapy (ECT)</b>  | <p><b>Age:</b> 16 years of age and older</p> <p><b>Service Area:</b> North Simcoe Muskoka LHIN</p> <p><b>Referrals Accepted from:</b> Psychiatrist, family physicians, self and family</p> <p><b>Type of Service:</b> Provides assessment, consultation, education and case management for individuals receiving ECT.</p>  |
| <b>Mobile Support Team</b><br>(part of the Behavioural Support System)<br><i>(collaboration between Waypoint, Alzheimer Society of Greater Simcoe County, Collingwood General and Marine Hospital, Canadian Red Cross, Wendat Community Programs and Georgian Manor LTC (County of Simcoe))</i> | <p><b>Age:</b> Older adults living in the community or in Long-term Care</p> <p><b>Service Area:</b> North Simcoe Muskoka LHIN</p> <p><b>Referrals Accepted from:</b> Family, self, agencies, and physician referral is <b>not</b> required</p> <p><b>Type of Service:</b> The purpose of the Mobile Support Team (MST) is to keep people in their home environment (LTC and community) and to assist them to remain connected to their current supports in a culture of safety and well-being when experiencing responsive behaviours as a result of a dementia, neurological disorders, mental health and/or addictions. The Mobile Support Team will enhance existing resources in a model of collaborative care with input and direction from the client and family members.</p> |